# Service & Repair



REARS CANNOT ACCEPT ANY SPRAY EQUIPMENT, ACCESSORIES OR COMPONENTS THAT HAVE NOT BEEN COMPLETELY CLEANED, NEUTRAL-IZED, AND RINSED. ALL TANKS AND PLUMBING MUST BE DRAINED.

## Preparing spray equipment for repair

All spray equipment, for conventional and organic applications, must be clean and neutralized before delivery to Rears for service. Follow the cleaning instructions on your product label: avoid contaminating non-target application zones. Do not clean your spray system where water supplies may be impacted.

- Be sure any material build-up in the spray tank and plumbing is removed. For most agricultural spray products, water alone is not adequate to clean spray equipment. Thoroughly clean equipment with the recommended cleaning agent and carrier as instructed by your chemical product label. Remove line screens and strainers for cleaning. Pay attention to surfaces or components where pesticide buildup may occur.
- 2. After cleansing, run clean water through plumbing lines, valves and accessories.
- 3. Neutralize the spray equipment as instructed by your chemical product label. Fill all spray lines and accessories with neutralizing mixture and allow to sit for the recommended time period. An overnight dwell time is desirable. Do not leave chlorine in your stainless steel tank for an extended period: damage will result.
- 4. Run clean water through all plumbing lines and spray accessories to clear the Neutralizing mixture. All liquid must be drained from the tanks and plumbing before arrival at Rears service department.
- 5. Chemical buildup must be removed from the outside of the sprayer and all components. Use a power washer or steam cleaner.



## **Complete the Spray Service Request Form**

#### THE SPRAY SERVICE REQUEST FORM IS AVAILABLE ON REARS WEB SITE www.rearsmfg.com

Complete the **Spray Service Request Form** before delivering your cleaned and neutralized spray equipment for repair. Call **(800) 547-8925** to receive a form via email or postal service. The form is also available to download from our website, *see at left*.

- 1. Provide complete contact information.
- 2. Verify that all cleaning steps have been completed.
- 3. Provide a list of the four most recent products used in the sprayer/components. Product names must be complete. EPA registration numbers are helpful.



CALL (800) 547-8925 / (541) 688-1002 OR CONTACT US THROUGH REARS WEB SITE www.rearsmfg.com



equipment for ag

## Make a service appointment

Contact Rears to discuss your repair needs and schedule service, see at left.

Please do not deliver or transport used spray equipment or components to Rears without first contacting our service department to make an appointment.

Rears reserves the right to refuse any equipment that does not meet the requirements for repair. Costs incurred by repair refusal, shipping or other, are the responsibility of the entity submitting the equipment for repair. Disposal costs for refused equipment or components is strictly the responsibility of the entity submitting the equipment for repair, including costs for waste profiling, transportation, and disposal.

## **Spray Service Request Form**

NAME (BILLING)

ADDRESS

CITY/STATE/ZIP

CONTACT NAME

PRODUCT DESCRIPTION, PLEASE INCLUDE SERIAL NUMBER WHEN AVAILABLE

RETURN SHIPPING (UPS GROUND UNLESS OTHER REQUEST. FREIGHT WILL BE ADDED TO INVOICE UNLESS COLLECT)

### DESCRIPTION OF EQUIPMENT PROBLEMS AND SERVICE NEEDED

Rears cannot accept any spray equipment, spray accessory, pump system or storage tank that has not been cleaned and neutralized. Follow the cleaning instructions on your product label: avoid contaminating non-target application zones.

Inspect your equipment closely. All actions on this checklist must be complete.

Spray tanks, plumbing, valves, pump systems and spray accessories must be cleaned as instructed by your chemical product label. *For most agricultural spray products, water alone is not adequate to clean spray equipment*.

Flush plumbing system, valves, and accessories with clean water.

Neutralize the spray equipment as instructed by your chemical product label. Fill all spray lines and accessories with neutralizing mixutre and allow to sit for the recommended time period. An overnight dwell time is desirable. Do not leave chlorine in your stainless steel tank for an extended period.

Run clean water through all plumbing lines and spray accessories to clear the Neutralizer.

Drain all liquid from tanks, plumbing, and spray accessories.

The most recent four chemicals must be specifically identified *please provide EPA ID#* (ref. 0SHA 1910.1200 (d)(e)(f)(g)(h))

Rears reserves the right to require a Safety Data Sheet for any product Rears deems necessary.

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Units which, after acceptance, are discovered to be non-compliant with the terms of repair will be returned to the owner who is responsible for all labor and materials invested and shipping costs to return the items. I hereby acknowledge that I understand and have complied with all above conditions and authorize the above repair work to be done along with necessary materials. Rears Mfg. Co. Inc. (Rears), and your employees may operate the above unit for purpose of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above unit to secure the amount of the repairs thereto. Rears will not be held responsible for loss or damage to unit or any items left with unit in case of fire, theft, accident or any other cause beyond Rears' control.

CHEMICAL HISTORY most recent first	

PHONE